

Registration Form

Developing Excellent Systems in Your Organization

Registration Fee: \$50.00

Price includes CEU's. Lunch is **not** included.

CEU's Requested: ____ Yes ____ No

Registration Deadline: October 13, 2011

Name: _____

Title: _____

Agency: _____

Address: _____

Email: _____

Phone: (____) _____

Special accommodations needed due to a disability: _____

Please make checks payable to:

Area Agency on Aging Region 9, Inc.
60788 Southgate Road
Byesville, Ohio 43723

Telephone inquiries to 1-800-932-7277
extension 4912 voice or fax 740-439-3592

Directions to Dutch Valley Restaurant

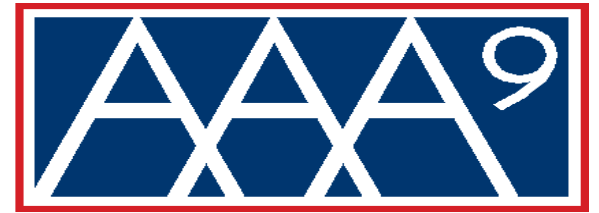
1343 Old Route 39, Sugarcreek, Ohio

From 77 North, take the Sugarcreek/Dover exit. Turn left on State Route 39. Follow this road approximately 6 1/2 to 7 miles until you come to Dutch Valley Road/County Road 46. You will then turn left. The Dutch Valley Restaurant will be on your left.

From 77 South, take the Sugarcreek/Dover Exit. Turn right on State Route 39. Follow the same directions as above

Continuing Education Units

The Area Agency on Aging Region 9, Inc. is an approved provider of Continuing Education Units by the Ohio Social Worker Board. This offering has been approved for 5.5 contact hours for Licensed Social Workers Provider # RSX029802. The Ohio Board of Nursing accepts events approved for Social Workers for Continuing Nurse Education.



**AREA AGENCY ON AGING
REGION 9, INC.**

PRESENTS

Developing Excellent Systems in Your Organization



October 20, 2011

9:00 a.m. 4:00 p.m.

(Registration begins at 8:30am)

Area Agency on Aging - Region 9, Inc.
60788 Southgate Road, Byesville, OH 43723
Voice(800)945-4250 ~ Fax(740)439-3592
*Serving Ohio's Belmont, Carroll, Coshocton, Guernsey,
Harrison, Holmes, Jefferson, Muskingum, and Tuscarawas
counties for over 25 years*

Funded in part by the Ohio Department of Aging

Developing Excellent Systems in Your Organization

October 20, 2011 9-4

- Location: Dutch Valley Restaurant
- Costs: \$50.00
- Price includes CEU's
- Lunch is not included
- Registration Deadline:

Learning Outcomes:

At the conclusion of this workshop participants will.....

- ♦ Know the components of the Excellent Systems Model upon which virtually all functional systems are based and be able to apply it to the work of their unit/organization.
- ♦ Be able to use a Logic Model to plan new initiatives or evaluate processes and plans currently in place in their work unit/organization.
- ♦ Know how to use a 100 Point Exercise to pinpoint "people problems" that interfere with project success.
- ♦ Be able to use a simple format to determine the root cause of system problems and fix them.

Description

Does it sometimes seem like there is no rhyme or reason to how things are done in your workplace? Are planning functions either absent or ignored when change is being implemented? This workshop will equip you with a number of models and strategies to use to structure the work of your organization or work unit, evaluate the success of current initiatives, and plan change implementation in systematic ways. Come prepared to discuss a specific process that you would like to structure to be more effective, efficient and systematic in order to enhance the likelihood of successful implementation and outcomes.

About the Trainer

Lou Vincent is the Products and Production Manager with the firm of Rizzo & Associates. He has also served the firm as a trainer and consultant for over a decade.

Prior to coming to Rizzo & Associates, he was employed as a Supervisory Administrator at Boys Village, a residential treatment center for adolescent boys in Smithville, Ohio. He holds a certification in Organizational Behavior from Herriot Watt University in Scotland and is currently a Master's Candidate in their MBA program.

Lou's "pleasing personality" and down-to-earth wisdom make for an insight-provoking, pleasant, and interesting training experience. He has conducted over 2500 seminars with audiences from governmental institutions, health care facilities, and associations. He specializes in the topics of diversity, human resource development, systems approaches and workplace violence.